

# How to get help

In order to get help from AppalReD, you must be low income, have limited assets, and have a kind of problem AppalReD handles. AppalReD can help senior citizens regardless of their income and assets.

## What kinds of cases do we handle?

1. **Consumer problems** including bankruptcies, collections, garnishments, car sales, car repos, consumer rip-offs, and home improvements.
2. **Domestic violence and family law issues** including protective orders, divorces, adoption defense, and custody cases.
3. **Housing problems** including foreclosures, evictions (both private and government housing), utility shut-offs, and rental conditions cases.
4. **Public benefits issues** including K-TAP, SNAP (Food Stamps), Social Security, SSI, Black Lung, and VA benefits.
5. **Utility issues** with regulated and municipal utility companies including terminations and billing disputes.
6. **Education issues** including special education rights and school discipline.
7. **Health care issues** including Medicaid, Medicare, health insurance disputes, Qualified Income Trusts (QIT), and medical debt.
8. **Employment issues** including discharge from state employment and Unemployment Compensation.
9. **Senior citizen services** including simple wills, POA's, and living wills.
10. **Tax issues** including problems with the IRS.
11. **Expungements** including felonies and misdemeanors.

## **Thing We Don't Do.**

- Criminal cases
- Personal injury cases
- Property disputes
- Worker's Compensation
- Probate
- Adoptions
- Name Change

**If you have a problem that we handle, call our Central Intake Office at 1-866-277-5733 or make an [online application](#).**

**Completing this application online does not mean AppalReD Legal Aid will be able to represent you in your legal matter.**

You must still speak with an intake specialist to complete your application. Only then can we decide if your issue is something we can assist with.

We will call you within three (3) business days at the number you provide to complete the application.

If you have been served or have a pending court date in three (3) business days or less do not complete this application. Rather, please call us at [1-866-277-5733](tel:1-866-277-5733) for help.

I understand that by completing this form I have not entered into an attorney/client relationship and AppalReD Legal Aid has not agreed to represent me.

### **Your computer use could be monitored.**

If your legal problem involves:

Someone living with you or

Someone with access to your computer

You should either:

Call us at [1-866-277-5733](tel:1-866-277-5733) or

Use a computer at another place such as your local library

**Wherever you request our services, it would be a good idea to close the internet browser when you are finished.**

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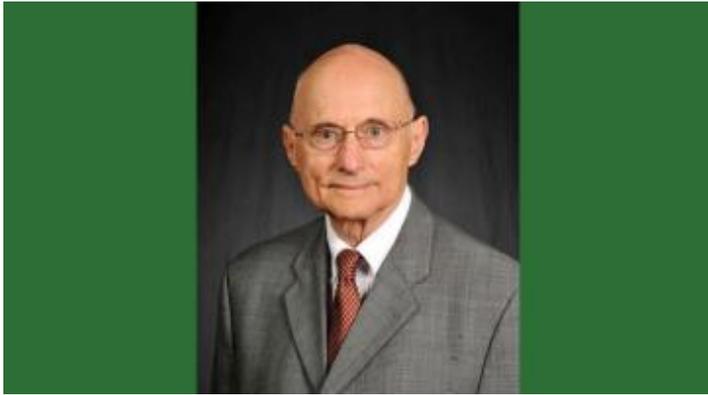


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