

State starts hotline for free legal help over custody and visitation issues

FRANKFORT, Ky. (May 1, 2017) - A new telephone hotline gives qualifying parents free legal assistance related to their custody and visitation concerns. The toll-free Custody and Visitation Hotline number is 1-844-673-3470. Phone lines are open Monday-Friday: 9 a.m.-noon and 1-3 p.m. Eastern time.

The Kentucky Cabinet for Health and Family Services (CHFS) Office of Child Support Enforcement (CSE) has an agreement with the Legal Aid Society (LAS) to operate the “Custody and Visitation” Hotline. The statewide service is for eligible parents, on an income-based scale, who have concerns regarding custody and visitation issues with their children.

Steve Veno, Commissioner of the CHFS Department for Income Services, which oversees the CSE, said an LAS attorney will handle all hotline calls and provide legal advice or assistance to callers such as how to file a motion, how to file or change a child custody or visitation order in the appropriate court and how to work through visitation and custody issues.

“We have heard from many parents who ask about access to legal help, so we know the need is there,” Veno said. “Our agency isn’t able to address these issues, but now there is a resource for parents with simple legal questions or deeper concerns. We anticipate a lot of parents will take advantage of this new resource.”

[Read More Here](#)

Last updated on May 09, 2017.

Print

Table of Contents

NEWS

News & publications

The news about recent activities for needed peoples.

[More News](#)

4 Jun 2025

From the Goodwill Insider: Cassandra and Casey of Project Renew

We love it when good news spreads—and recently, Goodwill Insider shined a...

[Continue Reading](#)

2 Jun 2025

White House Budget Proposes Elimination of Legal Services Corporation, Stripping Support from Kentucky Families Facing Natural Disasters, Domestic Violence, and More

Prestonsburg, Kentucky—The White House’s proposed federal budget for Fiscal...

[Continue Reading](#)